

Alubond USA ALUMINUM COMPOSITE PANEL WARRANTY

To :

From : **ALUBOND EUROPE DOO**

Project Name :

Client :

Contractor :

Consultant :

Invoice No. :

DO. No. :

Item No. :

Total quantity :

Shipping Date :

Warranty No. :

1. Alubond Europe doo (AE) warrants to the Customer on the performance of the Alubond USA composite sheets that the sheet will not delaminate, separate or loose adhesion for a period of Ten (10) years from the date of shipment.

2. Alubond Europe doo warrants to the Customer that the Alubond USA composite panels supplied by Alubond Europe doo are within the following quality standards:

- Thickness tolerance on the Panel : $\pm 0.2\text{mm}$
- Thickness tolerance on the Skin : $\pm 0.05\text{mm}$
- Length tolerance : $\pm 4\text{mm}$
- Width tolerance : $\pm 2\text{mm}$
- Bow : Max. 0.5 % of length and /or width
- Squareness : Max. 5mm

Adhesion strength : Min. 7 N/mm for Al Skin 0.50 mm
Min. 5 N/mm for Al Skin 0.30 mm

Surface Finish : Free from all surface defect which are visually recognizable by inspecting the panels from a distance of 3m with naked eye.

Color Difference between the batches: $\Delta E < 2.0$

Note:

- a. Where panels have been ordered in different lots, care to be taken to install these panels in a different area and avoid installing adjacent to the previous lot as it is a common phenomenon that there may have a slight color difference between the lots.
- b. The PE protective film should be removed from the coated surface of Alubond USA composite panel according to the below conditions after completion of installation:
 - Within 20° North or South from the Equator – within 45 days
 - Above 20° North or South from the Equator – within 3 months
 - Under shadow conditions - within 6 months from the date of manufacturing.
- c. The Alubond USA composite panels with metallic coatings must be installed in one direction as indicated in Alubond USA PE protective film to avoid the shade difference.

This warranty is not applicable to defects of any other sorts or distortion resulting after shipment caused by any reasons including, without limitations, corrosive or aggressive atmospheres, cut edges exposed to outdoor atmosphere, depreciation, wear and tear, building subsidence, act of God, defective material furnished or workmanship, defects in the building structure, or other forces, conditions or circumstances unrelated to the quality of the material at the date of shipment, or failure of a building owner occupant to do normal maintenance.

Note: This warranty is limited only to Alubond USA brand of ACP with top and bottom Al skins of same thickness. The warranty only comes into force if the warranty certificate is dated, duly filled and stamped by AE.

Alubond Europe doo agrees to repair or replace, at its sole cost and discretion, any ALUBOND USA composite sheets of such defects as shall have been proven by Customer to the satisfaction of Alubond Europe doo not to be in compliance with the aforesaid warranty. The above obligation of Alubond Europe doo is expressly conditioned upon

- (i) Receipt by Alubond Europe doo of notification in writing from Customer of any claimed non-compliance with this warranty within thirty (30) days after such non-compliance first comes to the attention of Customer and within Ten (10) years after the date of each shipment;
- (ii) Full compliance by Customer with instructions given by Alubond Europe doo whether in written or oral form, and normal practices of the design, construction and real property industries and of the industry to which Customer belongs with respect to handling, delivering, storing, processing, treating, installing and maintaining such aluminum composite panels (“Instruction and Practice”); and
- (iii) Provision by Customer to its employees, contractors and customers with relevant parts of Instruction and Practice Customer’s failure to satisfy any of the above three conditions shall be construed as the waiver by Customer of any right it may have to enforce this warranty.

3. RETURN / COMPENSATION POLICY

Upon receipt of materials, the customer must inspect the Alubond u.s.a. panels supplied by Alubond Europe doo immediately. Defects reported by the above mentioned inspection might only be claimed prior to fabrication; thereafter Alubond Europe doo shall not be responsible. Concealed defects must be claimed immediately upon discovery or maximum within 90 days of receipt of goods Alubond Europe doo must be given reasonable opportunity to inspect the panels prior to any replacement, alternation or repair. The claimed defective goods must be kept aside for inspection by AE representative and returned back to the destination of AE choice at AE cost before any claim process can be investigated. AE shall solely at its discretion supply additional panels on account pending investigation.

It is AE right to receive the defective materials to the destination of their choice and customer shall make all arrangements for the shipment of this material at AE cost. In the event of non return of such materials it shall be understood that customer has been successful in using this material and all costs at original price of the panels shall be debited to the customer’s account and the claim shall be treated as Null and Void. If AE has supplied panels in excess of the original order or under no. 3 the customer shall pay for all excess materials consumed if defective panels have not been returned.

THIS WARRANTY AND REMEDY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, EXPRESSED OR IMPLIED AND INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL ALUBOND EUROPE DOO BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL LOSSES OR DAMAGES (INCLUDING, BUT NOT LIMITED TO ECONOMIC LOSS OR LOSS OF PROFITS) SUFFERED OR INCURRED BY CUSTOMER AS A RESULT OF OR IN CONNECTION WITH ANY BREACH OF THIS WARRANTY BY ALUBOND EUROPE DOO EXCEPT IN THE CASE OF CROSS NEGLIGENCE OR WILLFULNESS OF ALUBOND EUROPE DOO.

All notices given under or pursuant to this warranty shall be in writing in English and sent by Registered Certified Mail, postage prepaid and return receipt requested to:

Alubond Europe doo
Nemanjina 130, 26230 Banatski Karlovac,
Serbia

For Alubond Europe doo

P.S.: PROTECT YOUR ENVIRONMENT:

"ALUBOND USA PANELS ARE ECO FRIENDLY AND CONTRIBUTE SIGNIFICANTLY ON SUSTAINABILITY. WE HEREBY RECOMMEND THAT ALUBOND COMPOSITE PANELS MAY BE PLEASE RETURNED AFTER USE TO OUR AE AUTHORIZED COLLECTION OFFICE WHO WILL BE BUYING IT AT MARKET PRICE. THIS WAY WE CAN CONTRIBUTE TO THE PROTECTION OF THE ENVIRONMENT AND HUMAN HEALTH. THE RECYCLING OF THE MATERIALS WILL HELP TO CONSERVE NATURAL RESOURCES."